



Michigan Campaign to End Homelessness

Employment, Income Supports, and Supportive Services Workgroup

Action Plan

- Strategy:** Comes directly from the strategies included in the workgroup charter.
- Action:** What is the work to be done? Break down to a meaningful level of detail, including tasks and subtasks.
- Assignment:** Which person will have the lead responsibility? Who will contribute to the work?
- Timelines:** What are the start and end dates for each item?
- Outcomes:** What will change as a result of the work? List short-term (1-6 months), medium-term (7-18 months), and long-term (more than 18 months). These time frames align with the initial two-year charter of the statewide workgroups.

Strategy #1: Increase income for homeless and at-risk populations by targeting workforce development resources and linking supportive housing with employment and other asset-building supports.				
Action	Assignment	Timelines	Completion	Outcomes (Short-, Medium-, and Long-Term)
1.1 Review employment resources and successful strategies for providing employment services to homeless and at-risk populations.	Galyn Barnum Michele Walker	Early March	<input type="checkbox"/> _____ Date	<p><i>Short- and Medium-Term:</i> Workgroup to provide recommendations to the DRT.</p> <p><i>Long-Term:</i> Use of best practices results in improved access to employment resources and streamlined interaction with employment service providers.</p>
1.1.1 Build knowledge base of employment resources and strategies for homeless and at-risk populations, including the funding streams available to implement those strategies.				
1.1.2 Identify any significant gaps in employment resources and strategies.		Late March to Early April	<input type="checkbox"/> _____ Date	
1.1.3 Identify and address other barriers, including regulatory and programmatic barriers such as address and ID requirements.			<input type="checkbox"/> _____ Date	
1.1.3.1 Compile input from subgroup members.			<input type="checkbox"/> _____ Date	

Strategy #1: Increase income for homeless and at-risk populations by targeting workforce development resources and linking supportive housing with employment and other asset-building supports.

Action	Assignment	Timelines	Completion	Outcomes (Short-, Medium-, and Long-Term)
1.1.3.2 Talk to providers to gather their input.			<input type="checkbox"/> _____ Date	
1.1.4 Provide report to the subgroup.			<input type="checkbox"/> _____ Date	
1.2 Expand and strengthen provider networks.	Susan Hornfeld Cynthia Pushman	May		<i>Long-Term:</i> Stronger relationships are built among employment provider networks.
1.2.1 Examine ideas and strategies for strengthening networks.			<input type="checkbox"/> _____ Date	
1.2.2 Highlight key issues in building provider networks, including establishing standards and expectations and monitoring quality.			<input type="checkbox"/> _____ Date	
1.2.3 Report on progress to the subgroup.			<input type="checkbox"/> _____ Date	
1.3 Develop strategies for outreach to homeless and at-risk individuals on workforce development resources.	Camille Price Alysia Babcock			<i>Short-Term:</i> Workgroup to provide list of strategies for particular target audiences to DRT.
1.3.1 Identify target audiences.		Late March	<input type="checkbox"/> _____ Date	<i>Long-Term:</i> Homeless and at-risk individuals are provided with the knowledge of where to turn for employment assistance.
1.3.2 Identify ways to make consumers aware of available services.		Late March	<input type="checkbox"/> _____ Date	
1.3.3 Additional actions to be determined.				

Strategy #2: Ensure that services that allow people to remain in their own homes are available and accessible. Develop comprehensive, integrated, community-based strategies for homelessness prevention.

Action	Assignment	Timelines	Completion	Outcomes (Short-, Medium-, and Long Term)
2.1 Review status of efforts to provide supportive services in Michigan.				Short- and Medium-Term: Workgroup to provide recommendations to the DRT,

Strategy #2: Ensure that services that allow people to remain in their own homes are available and accessible. Develop comprehensive, integrated, community-based strategies for homelessness prevention.

Action	Assignment	Timelines	Completion	Outcomes (Short-, Medium-, and Long Term)
2.1.1 Identify best practices, models, and strategies to learn from, such as Traverse City PRI, West Michigan Therapy, and Grand Rapids Shelter.	Paul Beiring Bill Cox Jennifer Stewart			including a pilot model for provision of supportive services, a communications plan to disseminate best practices, suggestions for overcoming key barriers, and ideas for technical assistance to communities.
2.1.1.1 Compile input from subgroup members.		By March subgroup meeting	<input type="checkbox"/> _____ Date	Medium-Term: Promising approaches to be provided to all continuums of care.
2.1.1.2 Assemble a list of best practices and analyze list for trends. Provide report to subgroup.		By March subgroup meeting	<input type="checkbox"/> _____ Date	Long-Term: Case management and/or system navigation exists for all homeless persons or those at risk of becoming homeless based on need.
2.1.2 Identify barriers to provision of supportive and preventive services, including policy barriers.	Pat Caruso Nancy Oliver Bill Cox			
2.1.2.1 Compile input from subgroup members.		By March subgroup meeting	<input type="checkbox"/> _____ Date	
2.1.2.2 Assemble list of barriers and propose means of overcoming these barriers. Provide report to subgroup.		By March subgroup meeting	<input type="checkbox"/> _____ Date	
2.2 Revisit the 2-1-1 system. Identify who has access to the system, who lacks access, and where the system is working.	Cathy Truss Scott Dzurka			Short-Term: More communities to be educated about 2-1-1.
2.2.1 Report findings to the subgroup.		At March subgroup meeting	<input type="checkbox"/> _____ Date	Medium-Term: 2-1-1 better integrated into local community strategies.
2.2.2 Additional actions TBD.				Long-Term: Service information resource system (manual, 2-1-1, Web site) in every community.

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2.3 Investigate service provider database or resource portal possibility, looking at existing Web sites.	Dave Verseput Cathy Truss			Medium-Term: Workgroup to provide recommendations to the DRT on whether and how to pursue a database or resource portal for supportive services providers.
2.3.1 Continue to engage DIT. Examine the Michigan Campaign to End Homelessness Web site, the V4A Web site, etc.		By February subgroup meeting	<input type="checkbox"/> _____ Date	Long-Term: Service information resource system (manual, 2-1-1, Web site) to be present in every community.
2.3.2 Investigate feasibility of a service provider portal.		By March meeting	<input type="checkbox"/> _____ Date	
2.3.3 Report findings to the subgroup.		By March meeting	<input type="checkbox"/> _____ Date	

Strategy #3: Develop tools and strategies that increase immediacy of receipt of mainstream services and entitlement benefits (e.g., SSI, Medicaid, VA) by eligible homeless populations.

Action	Assignment	Timelines	Completion	Outcomes (Short-, Medium-, and Long Term)
3.1 Examine use of SOAR and limits to SOAR training in Michigan.	Monica Bellamy Elizabeth Kline Jennifer Stewart Sarah Rinsema-Sybenga	Ongoing		Short- and Medium-Term: Workgroup to create report for DRT on barriers to income supports and mechanisms for overcoming those barriers.
3.1.1 Monitor progress of statewide group looking at these issues and report back to subgroup.			<input type="checkbox"/> _____ Date	Medium-Term: SOAR training teams to have greater stability.
3.1.2 Additional actions TBD.			<input type="checkbox"/> _____ Date	
3.2 Review United Way benefits software evaluation that would allow submission of multiple benefit forms through a single system.	Chuck Jones Scott Dzurka	Ongoing		Short-Term: Workgroup to report to DRT on the effectiveness of benefits software.
3.2.1 Participate in United Way meetings and report back to the group.			<input type="checkbox"/> _____ Date	Long-Term: Increased efficiency of completing multiple benefits forms to facilitate receipt of benefits.

Strategy #4: Develop effective strategies for addressing transportation issues in both urban and rural communities.

Action	Assignment	Timelines	Completion	Outcomes (Short-, Medium-, and Long Term)
<p>4.1 Identify strategies for overcoming transportation barriers that prevent access to income supports and supportive services, including mobile services, home-based services, and others.</p> <p>4.1.1 Engage appropriate individuals with knowledge of these services.</p> <p>4.1.2 With input from subgroup, assemble examples of overcoming transportation barriers to provide income supports and supportive services, including best practices outside of Michigan.</p> <p>4.1.3 Report findings to the subgroup.</p> <p>4.1.4 Additional actions will be based on initial findings.</p>	Cathy Truss Paul Beiring	<p>For January subgroup meeting</p> <p>January – February</p> <p>March</p>	<p><input type="checkbox"/> _____ Date</p> <p><input type="checkbox"/> _____ Date</p> <p><input type="checkbox"/> _____ Date</p>	Long-Term: Wider access to income supports and supportive services that are not limited by lack of transportation.
<p>4.2 Develop strategies for overcoming transportation barriers to employment for homeless and at-risk populations.</p> <p>4.2.1 Research barriers to transportation</p> <p>4.2.2 Compile list of barriers with group input.</p> <p>4.2.3 Identify best-practices and promising approaches to overcoming these barriers.</p> <p>4.2.4 Report back to the subgroup.</p>	Diane Bonds James Bunton	<p>February – March</p> <p>February – March</p>	<p><input type="checkbox"/> _____ Date</p> <p><input type="checkbox"/> _____ Date</p> <p><input type="checkbox"/> _____ Date</p> <p><input type="checkbox"/> _____ Date</p>	Long-Term: Wider access to employment that is not limited by lack of transportation.